

# TRANSPower DRIVES

## Internet Web Shop Returns Form.

Part 1 – Details of your order.

Name/Company Name:

Invoice Number:

Order Number:

Product(s) to be returned (Part number or Description):

Reason for return / Information

## Part 2 - Contact information

Telephone Contact Number/Mobile Contact Number:

Email (if applicable):

Part 3 - You are able to get your returns back to us in two ways,

1. Bring the items back to the Trade counter, in Wellingborough, the counter staff will sort the return out while you wait.
2. You can send your item back to us via the post or via a carrier, But please be aware unless Transpower Drives group were at fault, we will not be crediting the cost of the postage.

Send the return too....

Transpower Drives ( Returns )

4-7 Bridle Close

Finedon Road Ind Est

Wellingborough

Northants

NN8 4RN

What three words

Retire.pirate.riches

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Part 4 - Can you please sign this form and date it, Then place it in the box with the item you are returning. Please keep a copy of this form and any proof of posting for your records, in case of any problems.

Sign Here.....

Print Name.....

Date parcel was sent.....

Terms and conditions

**RETURN OF GOODS PURCHASED FROM THE WEB STORE.** We accept returns provided the goods and their packaging are received back to us within 14 days. Ensure the goods are returned to us in "as new" condition. Damaged, modified or used goods cannot be refunded. In addition, returns do not include a refund of carriage unless Transpower Drives Group Ltd is at fault. All refunds will be made to the payment method that was chosen at the time of the order being placed.